

CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY  
DEPARTMENT OF PUBLIC HEALTH

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>050079</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/10/2007</b>
NAME OF PROVIDER OR SUPPLIER <b>DOCTORS MEDICAL CENTER - SAN PABLO</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2000 VALE RD, SAN PABLO, CA 94806 CONTRA COSTA COUNTY</b>		
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	<p>70214(a)(2) Nursing Staff Development</p> <p>(a) There shall be a written, organized in-service education program for all patient care personnel, including temporary staff as described in subsection 70217(m). The program shall include, but shall not be limited to, orientation and the process of competency validation as described in subsection 70213(c).</p> <p>(2) All patient care personnel, including temporary staff as described in subsection 70217(m), shall be subject to the process of competency validation for their assigned patient care unit or units. Prior to the completion of validation of the competency standards for a patient care unit, patient care assignments shall be subject to the following restrictions:</p> <p>Based on medical record review, policy and procedure review, personnel file review, and staff interview, the hospital failed to ensure that only Registered Nurses with validated competencies and according to hospital policies, are allowed to cannulate the External Jugular (EJ) veins for intravenous (IV) catheter placement for patients. During hospitalization, Patient 501 had an EJ catheter placed by an RN without demonstrated competencies in the procedure. Patient 501 developed an air embolism during the course of the patient's stay in the hospital and expired. Insertion of an EJ catheter is associated with the risk of an air embolism if the insertion procedure is not performed correctly or the cannula orifice is not covered at all times (to prevent an air embolism).</p> <p>THE FOLLOWING EVENTS CONSTITUTED AN IMMEDIATE JEOPARDY (IJ), WHICH PUT THE</p>			

Event ID:YJK611

8/14/2008

1:52:42PM

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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	<p><b>Continued From page 1</b></p> <p>HEALTH AND SAFETY OF ALL PATIENTS AT RISK WHEN NURSING STAFF FAILED TO IMPLEMENT THE HOSPITAL'S WRITTEN POLICIES AND PROCEDURES TITLED "CANNULATION OF THE EXTERNAL JUGULAR VEIN" AND INSERTED AN EXTERNAL JUGULAR CATHETER INTO A PATIENT WITHOUT THE REQUIRED DEMONSTRATED COMPETENCIES IN THE PERFORMANCE OF THE PROCEDURE.</p> <p>Findings:</p> <p>On 10/17/07 at 8:30 a.m., a review of Patient 501's record revealed that the patient was admitted to the hospital on August 18, 2007 with a diagnosis of altered level of consciousness. During the patient's course of stay in the hospital, the patient developed an air embolism and expired.</p> <p>The record revealed that on 9/1/07 (no time documented) Staff RN I inserted an EJ catheter (a soft, flexible plastic tube that is inserted into a vein) in the patient's right EJ vein. The patient was receiving peripheral parenteral nutrition (PPN) via the EJ. On 9/11/07 the patient had a Computed Tomography (CT) scan of her chest, abdomen, and pelvis to rule out a peripheral embolism. The patient suffered a cardiopulmonary arrest during the CT scan procedure and expired on 9/14/07 at 3:25 a.m. from an air embolism.</p> <p>On 10/23/07 at 4:42 p.m., Staff RN I stated during an interview that on 9/1/07 (could not remember the time) he had inserted an 18 gauge Angiocath (an Angiocath is a tube that can be inserted into a vein)</p>			

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	<p><b>Continued From page 3</b></p> <p>using a 3 cc pre-filled syringe. The PPN was hooked up (connected) and infused without any difficulties..."</p> <p>On 10/24/07 at 9:45 a.m., Staff RN K stated that she was the charge nurse on 9/1/07 on the day shift (7 a.m. to 7 p.m.) shift. Staff RN I told me (RN K) that he had gotten an order from the physician to insert an EJ into Patient 501. Staff RN K asked Staff RN I if he had been trained to insert an EJ and had he been checked off to reflect competencies. Staff RN I stated, "yes," and that he does this all the time. Staff RN K stated that she was aware that there was an Emergency Department (ED) nurse specifically trained to put in an EJ. Staff RN K stated that the patient was not placed in Trendelenburg position for the procedure. The patient did not have a pillow under her head.</p> <p>Both Staff RN I and RN K's personnel files were reviewed with administrative staff. There was no documented evidence that either RNs had competency in the insertion of an EJ.</p> <p>During interview on 10/24/07 at 10:30 a.m., administrative staff stated that there were two (2) registered nurses (RN) in the ED on 9/1/07 that had competencies in EJ insertion. A review of the competencies of the two (2) RNs revealed that one (1) had a competency dated 11/5/03 and the second RN had a competency dated 1/27/04. Administrative staff stated that neither of the RNs had current competencies documented in their personnel files, making them not competent to insert an EJ. Administrative Staff stated that the RNs had not performed any annual EJ insertions to</p>				

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